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# KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY

UNIVERSITY EXAMINATION, 2022/2023 ACADEMIC YEAR THIRD YEAR, FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF BUSINESS AND INFORMATION TECHNOLOGY

### SPECIAL EXAMINATION

Date: 16<sup>th</sup> December, 2022 Time: 8.30am –10.30am

# **KBA 2306 - INTERNATIONAL PAYEMENTS**

#### **INSTRUCTIONS TO CANDIDATES**

#### ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

#### **QUESTION ONE (30 MARKS)**

a) Differentiate between e-business and e-commerce

(2 Marks)

b) Outline the benefits that e-business provides to an organization

(6 Marks)

c) What is EDI

(3 Marks)

d) List some of the disadvantages of EDI

(3 Marks)

e) Discuss any three e-payment processing services

(6 Marks)

f) Identify and explain four reasons why ethics is important when undertaking E-commerce.

(4 Marks)

g) Briefly discuss three ways through which e-commerce websites are attacked

(6 Marks)

#### **QUESTION TWO (20 MARKS)**

a) Discuss five things that you need to do in order to perform E-commerce successfully.

(10 Marks)

b) Many businesses have adopted ecommerce as a way of advertising themselves thus increasing their profits. What risks are associated with E-commerce

(8 Marks)

c) Define the term EFT.

(2 marks)

## **QUESTION THREE (20 MARKS)**

- a) Describe the following e-payment security techniques;
  - i) Digital certificates
  - ii) Digital signature
  - iii) Public Key encryption

(6 Marks)

b) Explain the various facilities that support e-commerce and e-business systems.

(8 Marks)

c) Elaborate at least three Ecommerce models using clear examples

(6 Marks)

## **QUESTION FOUR (20 MARKS)**

 a) i) Security is one of the major problems affecting e-commerce sites. Organizations are not able to realize their main objective because of security threats. Discuss the various security threats to e-commerce sites

(10 Marks)

ii) What ways that can be implemented to reduce security threats to e-commerce?

(10 Marks)

### **QUESTION FIVE (20 MARKS)**

- a) The growth of the Internet and phenomenal growth of wireless communication technologies and devices has culminated in a new way of doing business on the internet using mobile phones referred to as M-commerce.
  - i) Define the term "M-commerce"

(2 Marks)

ii) Outline six advantages of using mobile phones for E-commerce

(6 Marks)

iii) Briefly describe five business application areas that would be suitable for use of Mobile phones.

(5 Marks)

b) Discuss any seven reasons that would motivate a hacker to attack an E-commerce website

(7 Marks)