



Kasarani Campus
Off Thika Road
Tel. 2042692 / 3
P. O. Box 49274, 00100
NAIROBI
Westlands Campus
Pamstech House
Woodvale Grove
Tel. 4442212
Fax: 4444175

KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2017/2018 ACADEMIC YEAR
DIPLOMA IN BUSINESS INFORMATION TECHNOLOGY

DBT 1101 - INFORMATION COMMUNICATION TECHNOLOGY AND ETHICS

Date: August, 2017.

Time: 9.00am –

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Define the following terms in relation to a computer system (4 Marks)
- Technology
 - Hardware
 - ICT
 - Computer ethics
- b) Explain Four factors used to classify computers (4 Marks)
- c) State two reasons why small computers like laptops tend to be more expensive than desktop computers (2 Marks)
- d) State two input and two output devices found at the Automated Teller Machine terminal (4 Marks)
- e) Define the term computer generation and highlight at least four characteristics of the First generation of computers (5 Marks)
- f) Discuss the four main components of the CPU, clearly explaining the function of each (8Marks)
- g) Define what a computer virus is and give two symptoms of a computer affected by viruses (3 Marks)

QUESTION TWO (20 MARKS)

- a) Explain in details five characteristics of a computer (10Marks)
- b) Explain five reasons why a mobile phone is regarded as a computer (5 Marks)
- c) Discuss the impacts of ICT to the society (5 marks)

QUESTION THREE (20 MARKS)

- a) Computers can be classified based on their functionality as digital and analogue. Discuss these two classes of computers (4Marks)

- b) Explain three measures that one can take in order to protect his computer from virus attacks (3 Marks)
- c) Outline four challenges being faced by society as a result of internet use (4 Marks)
- d) Central Processing Unit is the brain of the computer. Justify this statement (4 Marks)

QUESTION FOUR (20 MARKS)

- a) Giving specific examples differentiate between a computer software and hardware (4 Marks)
- b) Identify four advantages of using ICT in the banking industry (4 Marks)
- c) State and explain three types of:
 - i. Secondary storage devices (3 Marks)
 - ii. Output devices (3 Marks)
- d) Discuss the major differences between Ethics and Law (6 Marks)

QUESTION FIVE (20 MARKS)

- a) Identify and discuss the areas Information technology has been used to enhance business operations (10 Marks)
- b) Identify the forces driving Information Communication Technology (10 Marks)