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KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2024/2025 ACADEMIC YEAR
YEAR ONE, SEMESTER FOUR EXAMINATION
DIPLOMA IN HOSPITALITY MANAGEMENT
DHM 1627- CATERING AND ACCOMODATION PREMISES

Date: 10th December, 2024
Time: 2.30pm –4.30pm

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

An investor from overseas wishes to set up a catering and accommodation premises in Kenya. He is considering investing in a suitable environment which will give him a good return on investment. You are required to advise him on the following factors:

- a) **Five** selection factors for a suitable location for his business (5 marks)
- b) **Five** consideration factors on design and layout (5 marks)
- c) **Five** benefits of using carpets as a floor covering (5 marks)
- d) **five** reasons why he should have good lighting (5marks)
- e) Whether to adopt On premises or Off premises catering service (5 marks)
- f) **Five** reasons why he should have good safety and security programs (5 marks)

SECTION B:

ANSWER ANY TWO QUESTIONS FROM THIS SECTION

QUESTION TWO (20 MARKS)

Building fabrics play an important role in catering and accommodation premises. Answer the following questions based on building fabrics

- a. Define the term “building fabrics” (2 marks)
- b. Identify any **six** building fabrics of a catering and accommodation premises (6 marks)
- c. Give uses of any **six** components of a catering and accommodation premises building (6 marks)
- d. Mention and give the use of any **six** mechanical Kitchen equipment (6marks)

QUESTION THREE (20 MARKS)

Catering and accommodation premises are embracing the use of diverse Floor coverings in their establishments.

- a. Give **Five** selection factors for floor coverings (4 marks)
- b. Explain **five** general characteristics of hard floor coverings (5 marks)
- c. Explain **five** general characteristics of semi-hard floor coverings (5 marks)
- d. Give **three** examples each for hard and semi-hard floorings (6 marks)

QUESTION FOUR (20 MARKS)

Hygiene is a very crucial element in the hospitality industry and it has tremendous effect in their operations.

- a. Differentiate between personal hygiene and environmental hygiene (4 marks)
- b. Discuss any four environmental hazards that employees are exposed to in their work environments (8 marks)
- c. examine any four types of wastes common in the hospitality industry (8 marks)

QUESTION FIVE (20 MARKS)

- a. Differentiate between Wall covering and Ceiling (4 marks)
- b. Describe **six** types of wall coverings (6 marks)
- c. Give **five** uses of ceiling (5 marks)
- d. Explain **five** qualities of a good ceiling (5 marks)