



Kasarani Campus
Off Thika Road
Tel. 2042692 / 3
P. O. Box 49274, 00100
NAIROBI
Westlands Campus
Pamstech House
Woodvale Grove
Tel. 4442212
Fax: 4444175

KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR
FIRST YEAR, SECOND SEMESTER EXAMINATION
FOR THE DIPLOMA IN COMMUNITY DEVELOPMENT AND SOCIAL WORK
DDS 205 – CIVIL SOCIETY ORGANIZATIONS

Date: 14TH APRIL, 2023
Time: 2:30PM- 4:30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

Tenda Mema civil society Organization was formed 12 months ago by a group of people. Although its head office is in Nairobi, its operations are not limited to the geographical location. The key pillar of Tenda Wema is policy advocacy and lobbying on issues that affect national and individual persons negatively. Currently the CSOs has 5 staff members and 10 volunteers spread out across 9 counties. The management is keen on capacity building and staff motivation in increasing employee performance.

- a) Define the following term:
 - i) Civil Society. (2 Marks)
 - ii) Organization. (2 Marks)
 - iii) Organizational structure. (2 Marks)
 - iv) Leadership. (2 Marks)
 - v) Capacity building. (2 Marks)
- b) Civil society organizations have different forms of leadership. Highlight any 5 leadership types in CSOs (5 Marks)
- c) Demonstrate some of the common challenges or problems Tenda Wema organization is likely to face as an CSO. (5 Marks)
- d) State Importance of staff motivation that Tenda Wema civil society organization will need to consider for its staff members. (5 Marks)
- e) Highlight the impact of leadership on Social Development activities. (5 Marks)

QUESTION TWO (20 MARKS)

- a) Discuss some of the features of Formal organization. (7 Marks)
- b) Change is the continuous Constance in any organization. Describe the Process of Organizational Change. (6 Marks)
- c) Explain some of the challenges of organizing development activities in society. (7 Marks)

QUESTION THREE (20 MARKS)

- a) Discuss some of the features you will find in Civil Societies. (6 Marks)
- b) With relevant examples describe the Importance of Organizational culture. (6 Marks)
- c) Power and politics play a major role in civil society organizations. Discuss with relevant examples any 4 Sources of power. (8 Marks)

QUESTION FOUR (20 MARKS)

- a) Kimeli has recently registered an organization. She has to establish structures in the organization. Discuss the importance of establishing an organizational structure. (6 Marks)
- b) Civil society exist to perform different functions in our society today. Explain some of the civil society functions. (8 Marks)
- c) Civil Organizations have leadership and management structures. Explain the management functions (6 Marks)

QUESTION FIVE (20 MARKS)

- a) Effective leadership in CBOs is a pre-requisite to good performance. Discuss ways of enhancing leadership in CBOs (7 Marks)
- b) Civil society is characterized by participation and doing. Validate other characteristics of civil societies. (7 Marks)
- c) Explain the Importance of capacity Building. (6 Marks)