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KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR
FIRST YEAR, FIRST SEMESTER EXAMINATION
FOR THE DIPLOMA IN PROCUREMENT AND SUPPLIES MANAGEMENT
DPS 1103-WAREHOUSING OPERATIONS & STOCK CONTROL

Date: 14th April 2023
Time: 8.30am - 10.30am

INSTRUCTION TO CANDIDATES:

ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Explain two documents that are commonly used in stock management activities. (4marks)
- b) Highlight functions of a warehouse (6marks)
- c) Expound on the meaning of the term "Stock yard" in Warehousing. (4marks)
- d) "Adhoc committees" are a crucial arm of the Organizations. Using an example Elaborate what they are. (6marks)
- e) Giving an example, highlight on what "Stock taking" represent in stock management (5marks)
- f) List down two methods of Coding materials in a Warehouse (5marks)

QUESTION TWO (20 MARKS)

- a) Expound on the "FIFO" concept of stock management method (5marks)
- b) Expound on the challenges that are commonly faced by the Warehousing function. (5marks)
- c) Emerging issues are inevitable to meditate upon, discuss one such issue (10 marks)

QUESTION THREE (20 MARKS)

- a) Explain Four factors to check on when receiving goods (5marks)
- b) One speaker at the Kiriri women's university insisted that a warehouse was "a necessary evil". Elaborate what the speaker meant citing four justifications to your answer (10marks)
- c) Warehousing is a service oriented function in Organizations, discuss what "customer satisfaction" and "customer delightment" represent. (5marks)

QUESTION FOUR (20 MARKS)

- a) Expound on what "Material preservation" represent highlighting three reasons why material's preservation is key in Warehousing operations (8marks)
- b) Discuss what "green issue" are listing at least two examples of such factors. (6marks)
- c) Materials security is one of the most critical factors to consider in Warehouse management. Give two Justifications of this statement (6marks)

QUESTION FIVE (20 MARKS)

- a) Stock management has three major stock levels which need attention when keeping and managing. Discuss the levels (10marks)
- b) "Ethics" have become an International concern in every Organization. Highlight on four ethical factors that may affect the reputation of an Organization (10marks)