



Kasarani Campus  
Off Thika Road  
Tel. 2042692 / 3  
P. O. Box 49274, 00100  
NAIROBI  
Westlands Campus  
Pamstech House  
Woodvale Grove  
Tel. 4442212  
Fax: 4444175

**KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR**  
**END SEMESTER EXAMINATION**  
**FOR THE BACHELOR OF BUSINESS INFORMATION TECHNOLOGY**  
**KBI 2312 – SIMULATION AND MODELING**  
**SPECIAL**

Date: 16<sup>TH</sup> AUGUST 2023  
Time: 8:30AM – 10:30AM

**INSTRUCTIONS TO CANDIDATES**

**ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS**

**QUESTION ONE (30 MARKS)**

- a) Define the following terms
  - i) Simulation (2 Marks)
  - ii) Pseudo-random numbers (2 Marks)
  - iii) Seed (2 Marks)
- b) Differentiate between the following
  - i) pseudo-random numbers and random numbers (3 Marks)
  - ii) endogenous and exogenous variables (3 Marks)
- c) Discuss and explain the advantages for using simulation other than experimenting with real life systems? (6 Marks)
- d) Distinguish the following models
  - i) Deterministic vs Stochastic models
  - ii) Discrete vs Continuous models (8 Marks)
- e) State and Explain any four examples of simulation software. (4 Marks)

**QUESTION TWO (20 MARKS)**

- a) Highlight the steps involved in carrying out a simulation exercise (7 Marks)
- b) Briefly explain any FOUR common techniques used to generate random numbers (8 Marks)
- c) Consider simulating a single server queue; identify the exogenous and endogenous variables (5 Marks)

**QUESTION THREE (20 MARKS)**

Consider a bank where arrivals follow a poisson process with mean arrival rate of 5.1 customers per hour, service time are exponential with mean time of 10 minutes.

- a) Compute the measures of performance. (12 Marks)
- b) What is the probability that the number of customers in the shop exceeds three? (4 Marks)
- c) What percentage of customers goes directly to service? (4 Marks)

#### QUESTION FOUR (20 MARKS)

- a) Discuss the common random number generators commonly is use in simulation (5 Marks)
- b) Briefly discuss Four different kinds of simulations (8 Marks)
- c) Write statements (algorithm) in MATLAB on how to simulate a fair coin 50 times and record the resulting number of heads and tails (6 Marks)
- d) Discuss any three statistical techniques used to test for randomness when pseudo-random numbers are generated (6 Marks)

#### QUESTION FIVE (20 MARKS)

- a) What does a M/M/1 model represent? in simulation (1 Mark)
- b) Discuss the different types of systems and their corresponding reliabilities of performance (9 Marks)
- c) Highlight five and Explain common steps used to all digital simulation Computer (10 Marks)