

KIRIRI WOMEN UNIVERSITY OF SCIENCE AND TECHNOLOGY
ORGANIZATION BEHAVIOUR

INSTRUCTIONS:

(i) Answer question ONE and any other TWO

(ii) Do not write on the question paper

1 a) what do you understand by the phrase organization planning? List the advantages of planning (10mks)

b) Explain leadership skills (10marks)

c) Explain disadvantages of the functional structure (10 marks)

2 a) Discuss functional approach in organization structure design and explain the disadvantages

(12marks)

b) Explain the contingency approach to organization and how it works in organization for management purposes (8 marks)

3 a) Discuss reason individual resistance to change in modern organizations (10 marks)

b) Explain stages of group development in the organization (10marks)

4 a) Describe what you understand by the system management. Explain the Characteristics of system management thought (12 marks)

b) Describe the importance of organizing (8 marks)

5 a) Discuss the essentials of effective control systems in the organization (12 marks)

b) Explain characteristic features of formal organization (10 marks)