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KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2024/2025 ACADEMIC YEAR
FIRST YEAR, THIRD SEMESTER EXAMINATION
FOR THE CERTIFICATE IN HOSPITALITY MANAGEMENT
CHM 206 LAUNDRY

Date: 9TH AUGUST 2024

Time: 2:30PM – 4:30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Explain five general hygiene considerations that should be applied at the laundry. (5 Marks)
- b) Describe the procedure of using a laundry blue on a white cotton shirt. (5 Marks)
- c) Explain five technological appliances that are used in a laundry area. (5 Marks)
- d) Washing equipment aid in washing clothes at the laundry. Explain five washing equipment. (5 Marks)
- e) You have recently opened a new hotel that needs its articles laundered. Explain five advantages of using on premise laundry services. (5 Marks)
- f) Explain five ways you can use to identify stains on an article. (5 Marks)

QUESTION TWO (20 MARKS)

- a) Layout of a laundry play a major role on how operation is done in the laundry area. Choose a laundry plan and explain four reasons why you would choose it for hotel laundry. (8 Marks)
- b) Analyze four measures of safety that should be included in a laundry area. (8 Marks)
- c) Finishing equipment are used to finish articles in the laundry area. give four types of finishing equipment. (4 Marks)

QUESTION THREE (20 MARKS)

- a) Explain giving relevant examples four types of natural fibers. (8 Marks)
- b) Cotton is a natural cellulosic fiber. Describe four unique characteristics of cotton. (8 Marks)
- c) Laundry starch can be very essential in managing towels, table cloths and napkins. Explain four uses of laundry starch. (4 Marks)

QUESTION FOUR (20 MARKS)

- a) The relationship between chemical action, detergents, water, and time taken for the wash process, affects the final outcome of the wash process. Briefly explain how time affect the wash process. (8 Marks)
- b) Describe four types of laundry symbols used to guide laundering of clothes. (8 Marks)
- c) Stain removal is also known as Spotting. It calls for a high degree of skill and knowledge of fiber content. Explain two types of stains. (4 Marks)

QUESTION FIVE (20 MARKS)

- a) Fabric may be constructed using basic methods. Explain four basic methods of fabric construction. (8 Marks)
- b) Fabrics and fibers come in different textures that makes them unique. Explain the procedure for hand washing a silk cloth. (8 Marks)
- c) Explain four qualities of a well laundered article. (4 Marks)