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**KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR**  
**FIRST YEAR, FIRST SEMESTER EXAMINATION**  
**FOR THE BACHELOR OF BUSINESS INFORMATION TECHNOLOGY**  
**KLC 004 – INFORMATION LITERACY**

Date: 14<sup>th</sup> August, 2023  
Time: 11:30am – 1:30pm

**INSTRUCTIONS TO CANDIDATES**

**ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS**

**QUESTION ONE (30 MARKS)**

- a) (i) Define information literacy (2 Marks)  
(ii) You have been assigned to locate physically on the shelves, the following books in KWUST library with the help of popular search engines like Google Chrome or Mozilla Firefox.
- Analysis of Investments & Management Portfolios.
  - Post-pandemic Sustainable Tourism Management.
- Using a Smartphone, explain the steps you will take to identify their exact location of the on the shelves using the call number obtainable from the OPAC homepage. (8 Marks)
- b) (i) Factual information is brief, straightforward & not indisputable. Outline Five (5) sources where it can be found. (5 Marks)  
(ii) Differentiate Information literacy and Information Technology (3 Marks)  
(iii) What is the purpose of classification in a library? (2 Marks)
- c) Explain the following:-
- i) Primary source of information (2 Marks)
  - ii) Secondary (2 Marks)
  - iii) Tertiary (2 Marks)
  - iv) Documentary (2 Marks)
  - v) Non-Documentary (2 Marks)

**QUESTION TWO (20 MARKS)**

- a) What are Boolean Operators (2 Marks)
- b) Explain how the following words are used in information search
- i) AND (2 Marks)
  - ii) OR (2 Marks)
  - iii) NOT (2 Marks)
  - iv) AND NOT (2 Marks)
- c) Discuss the criteria used to evaluate the internet sources of information (web sites) (10 Marks)

### **QUESTION THREE (20 MARKS)**

- a) Explain the meaning of the following: -
  - i) Bibliography (2 Marks)
  - ii) Electronic sources of information (2 Marks)
  - iii) Online library catalogue (2 Marks)
  - iv) E-mail (2 Marks)
  - v) Offline electronic publication (2 Marks)
- b) (i) Explain the meaning of censorship giving examples (5 Marks)  
(ii) Discuss the problem of primary sources of information and how it can be solved (5 Marks)

### **QUESTION FOUR (20 MARKS)**

- a) Expound on the following:-
  - i) Plagiarism (2 Marks)
  - ii) Citation (2 Marks)
  - iii) Copyright (2 Marks)
  - iv) Censorship (2 Marks)
  - v) Keywords (2 Marks)
- b) Enumerate five categories of literacy (5 Marks)
- c) Describe five factors that influence use of the internet (5 Marks)

### **QUESTION FIVE (20 MARKS)**

- a) Ms Innocent is an information literacy student, the unit is expected to help her progress in her academic performance, level of understanding, research, exams and society in general. Explain the competencies expected from her (6 Marks)
- b) (i) Discuss two major types of censorship. (4 Marks)  
(ii) There is a connection between Internet and World Wide Web. Explore the relationship between the two and their usefulness in conducting research. (6 Marks)  
(iii) As a user of a library website, explain the meaning of a Blog giving examples  
(iv) Enumerate four types of bibliographies (4 Marks)