



Kasarani Campus
Off Thika Road
Tel. 2042692 / 3
P. O. Box 49274, 00100
NAIROBI
Westlands Campus
Pamstech House
Woodvale Grove
Tel. 4442212
Fax: 4444175

KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2024/2025 ACADEMIC YEAR
SECOND YEAR, FIRST SEMESTER EXAMINATION
FOR THE DEGREE OF BACHELOR OF SCIENCE
(BUSINESS ADMINISTRATION)

Date: 10th December, 2024
Time: 2.30pm –4.30pm

KBA 2209 - PRINCIPLES OF MANAGEMENT

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

WINGS TO FLY SCHOLARSHIP PROGRAMME

1,000 ACADEMICALLY BRIGHT BUT FINANCIALLY DISADVANTAGED CHILDREN GET WINGS TO FLY SCHOLARSHIPS

- Wings to Fly scholarships offer full tuition fees for four years, transport, a back-to-school shopping hamper, wrap-around psychosocial support, mentorship and medical care while in school.
- To date, Equity Group Foundation in collaboration with its partners have issued a total of 48,009 comprehensive secondary school scholarships

1,000 bright children from financially disadvantaged backgrounds who sat for their Kenya Certificate of Primary Education (KCPE) examinations in 2022 have officially been commissioned into the Wings to Fly scholarship program. The scholars from across the whole country had converged at Pangani Girls High School in Nairobi for a 3-day induction and training program, before the official commissioning. The 2023 Wings to Fly scholarships have been funded by Equity Group in partnership with the German Development Agency, KfW. The commissioning of the 14th cohort of the Wings to Fly program brings the total number of comprehensive secondary school scholarships awarded through Equity Group Foundation to 48,009.

Speaking at the event, Deputy Director and Project Coordinator Ministry of Education, Jane Mbugua on behalf of the Cabinet Secretary Ministry of Education Hon. Ezekiel Machogu said, “The support given by Equity Group and its partners through the Wings to Fly scholarship program has over the years continued to boost Government’s initiative that targets 100% transition to secondary schools. I commend Equity for being a true partner to the government in furthering the socio-economic development agenda of the people of Kenya. We are aware of the tremendous impact of programs such as Wings to Fly. With proper resourcing of education, we can support needy families, uplift the society and avoid school dropout.”

Equity Group Foundation Executive Chairman Dr. James Mwangi while addressing the scholars said, “I would like to congratulate all the scholars in the 2023 cohort, they’ve earned these scholarships through their hard work and we remain optimistic that at the end of the four-year period, they will come back as winners. As we give them the ‘Wings to Fly’ our hope is that this program, as it also offers mentorship and coaching will equip them with the right tools to be transformational leaders in society.” The Wings to Fly Program has demonstrated success with a 97 percent secondary school completion rate and 82 percent of the graduating scholars attaining university direct entry grades to both local and global universities. The Federal Republic of Germany’s Ambassador to Kenya H. E. Sebastian Groth, while speaking at the commissioning ceremony said, “It is an honor to be part of this life-changing event. On behalf of the Federal Republic of Germany we congratulate the 2023 beneficiaries of the Wings to Fly scholarships who are about to be commissioned today. As the German Development Agency continues to partner with Equity Group to offer these scholarships annually, it is our hope that the scholars here will find inspiration from this facility to motivate them to become great leaders in their communities and society.” The Wings to Fly applicants were onboarded through a transparent and rigorous community-based verification and monitoring process, where members of the community who serve on the Community Scholarship Selection Boards (CSSBs) across the country invested their time to review and scrutinize applications, carry out face-to-face interviews and home visits before awarding the scholarships to the most deserving scholars. The CSSBs comprise of not less than 13 community based key personalities who include Directors of Education, religious leaders, local administration leaders, representatives of Primary and Secondary School Heads Associations, representatives of persons living with disabilities among other local leaders and are chaired by the Sub-County Director of Education and coordinated by Equity Bank Branches. The CSSB is mandated to select the program beneficiaries, tracking their academic performance and the general welfare of the scholars. It serves as the crucial link in ensuring objectivity in the selection process, making it possible to verify the case put forth by each applicant, and evaluate for need and potential of the selected candidates.

The Wings to Fly scholarships ensure that the scholars are well-rounded individuals by going beyond paying of full tuition fees for four years to include a comprehensive mentorship program, a back-to-school hamper, psychosocial wrap-around support, and medical care while in school. The scholars on completion of their high school and admission to universities will transition into the Equity Leaders Programme (ELP). Julius Chacha Mwita, a 16-year-old Wings to Fly beneficiary from Isebania in Migori county scored 429 marks in KCPE to emerge the 2nd top candidate in Kenya. He said, “Most successful people have a painful story to tell and every painful story has an ending, I aspire to become a doctor and I believe that with the Wings to Fly scholarship, I will achieve this.” Julius and his single mother are hosted by a well-wisher. Chacha’s mother is a vendor at the border market town in Isebania. He will be joining Kapsabet High School. Mitchell Muthoni, a 14-year-old Wings to Fly beneficiary from Matongu village in Murang’a lives with her single mother who makes a living from mining sand. “The main challenge I had was getting my school fees paid since my mother couldn’t find a job. Most times I had to get out of school and come back home and wait until she gets the school fees then go back to school. The Wings to Fly scholarship will help me succeed in my studies, achieve my dreams, and help my mum out of poverty. It doesn’t mean that when you are from a poor background you cannot achieve your dream,” she said. Mitchell scored 426 marks emerging the 3rd best student in Murang’a County and has been admitted to Kabare Girls High School. Issa Feisal a 14-year-old Wings to Fly beneficiary from Pate Island in Lamu county has faced unimaginable challenges in life after being abandoned by his father at infancy. He has had to navigate life supported by his mother. “My mother has faced several challenges while ensuring my siblings and I have a meal every day. I am hopeful that the Wings to Fly scholarship will enable me to realize my dream of becoming a doctor,” said Issa.

Since its inception, 17,820 scholars have joined university under the Equity Leaders Programme (ELP) with 7,482 benefiting from Equity Bank Paid Internships while 3,262 have joined Technical and Vocational Education and Training (TVET) colleges. 761 of the ELP scholars have been privileged to secure admission on fully funded scholarships at leading global universities including Ivy League universities like Harvard, Yale, Princeton, MIT, Columbia, and Cornell. ELP aims at empowering young academically gifted scholars by supporting their access to education in public universities in Kenya and around the globe, as well as equipping them with leadership skills. ELP Scholars who pursued medicine and gained the required experience have been supported by EGF to set up the Equity Afia Medical centers to expand access to affordable and quality healthcare. Equity Afia has so far rolled out 77 facilities countrywide. The Wings to Fly program is a partnership between Equity Group Foundation and Equity Bank with additional support from other partners, notably the German Government through KfW, Mastercard Foundation, USAID, UKAid, private institutions, and individuals.

Required:

- a) Equity Bank Wings to Fly Programme, costed them billions of money to empower the society. Advice the shareholders three well elaborated reasons why the bank should stop her CSR activities (6 marks)
- b). Elaborate three importance's of providing fare and shopping for Wings to Fly Beneficiaries. (6 marks)
- c) Planning is an important function for any manager as it determines the success of the organization. Describe three principles of effective planning as applied by Equity Bank. (6 marks)
- d) As public relations officer at Equity Bank , Explain to the Management Board three benefits of social responsibility in an organization. (6 marks)
- e) Explain how equity bank have applied three of the 14 principles advocated by Henry Fayol through Wings to Fly Programme. (6 marks)

QUESTION TWO (20 MARKS)

- a) Discuss on the three types of leadership styles applicable in business organizations today. (8 Marks)
- b) You have been appointed the new KWUST C.E.O. Discuss three functions you would undertake to scale up the height of KWUST academic excellence and market KWUST all over the country. (6 Marks)
- c) How can managers of business organizations apply Maslow's hierarchy of needs theory. (6 Marks)

QUESTION THREE (20 MARKS)

- a) Discuss four disciplinary measures that can be taken against a student caught cheating in principle of management exam. (8 Marks)
- b) Elaborate three problems encountered in performance appraisal process. (6 Marks)
- c) Identify three participants and their key participants in performance appraisal process. (6 Marks)

QUESTION FOUR (20 MARKS)

- a) Youth unemployment is continuously increasing in Kenya, as a Consultant you have been appointed to advise the Government on various ways of reviving economy for job creation. Explain four ways of reviving Kenyan economy. (8 Marks)
- b) Analyze any three unethical business practices done by product manufacturers and comment on their effects on business organization. (6 Marks)
- c) Explain three ways of upholding maximum discipline among Hawkers in Nairobi. (6 Marks)

QUESTION FIVE(20 MARKS)

- a) Explain four ways the country top management can use to address the complaints raised by Gen Z riots across the country. (8 Marks)
- b) Discuss three barriers to effective communication process. (6 Marks)
- c) Give three benefits of feed back in communication process. (6 Marks)