

Kasarani Campus Off Thika Road P. O. Box 49274, 00101 NAIROBI Westlands Campus Pamstech House Woodvale Grove Tel. 4442212 Fax: 4444175

KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY UNIVERSITY EXAMINATIONS, 2022/2023 ACADEMIC YEAR FOR THE DIPLOMA IN BUSINESS INFORMATION TECHNOLOGY

DBT 1004 - BUSINESS INFORMATION SYSTEMS

Date: 19th April, 2022 Time: 11.30am – 1.30pm

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE: (30 MARKS)

- a) Define what is an information system? By use of a diagram, describe the basic components of an organization information system. (5 Marks)
- b) Briefly explain how information systems have changed the way businesses operate and their products and services. (5 Marks)
- c) State five objectives of management information system.

(5 Marks)

d) Explain the characteristics of computer networks.

- (5 Marks)
- e) Discuss different activities that system analysts and system designers have to undergo through during system development life cycle. (10 Marks)

QUESTION TWO: (20 MARKS)

- a) Name and explain different components of a computer-based information system. (5 Marks)
- b) Discuss the use of applications software in computers when performing various operations.(5Marks)
- c) Describe the disadvantages of waterfall model methodology when comes to system development.

(10 Marks)

QUESTION THREE: (20 MARKS)

- a) Explain how internet and WWW have changed the roles played by information systems in organizations. (5 Marks)
- b) Use a diagram to describe the difference between daisy chain topology and ring topology. (5 Marks)
- c) Internet technology has grown very fast in the society. Discuss.

(10 Marks)

QUESTION FOUR: (20 MARKS)

- a) Discuss various information system threats that may cause destruction and loss of data within the systems. (10 Marks)
- b) By use of a well labeled diagram, elaborate on how prototype model methodology of system development works. (10 Marks)

QUESTION FIVE: (20 MARKS)

a) Discuss five major types of business information systems.

(10 Marks)

b) Explain five effective security management of e-business systems that can minimize errors, fraud and losses in internet worked computer-based systems that interconnect today's e-business enterprises. (10 Marks)