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**KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**UNIVERSITY EXAMINATION, 2022/2023 ACADEMIC YEAR**  
**FIRST YEAR, FIRST SEMESTER EXAMINATION**  
**FOR THE DIPLOMA IN HOSPITALITY MANAGEMENT**  
**DHM 1618-CATERING & ACCOMODATION CONTROL 1**

Date:9<sup>th</sup> December 2022

Time:11.30am-1.30pm

**INSTRUCTIONS TO CANDIDATES**

**ANSWER QUESTION ONE (COMPULSORY) AND ANYOTHER TWO QUESTIONS**

**QUESTION ONE (30 MARKS)**

a) Assume the following purchases were made in Parklands hotel in Nairobi

Date of purchase	Units purchased	Price/unit	Issues
1 <sup>st</sup> NOV	2700	300	2000
2 <sup>nd</sup> NOV	2900	500	2600
3 <sup>rd</sup> NOV	4400	400	3900

Units used on 4<sup>th</sup> NOVEMBER were 1000.

- Determine the value/cost of units used by using LIFO. (10 marks)
  - State five disadvantages of using FIFO (5 marks)
  - The control of food has not been easy as compared to the control of beverages in hotel industries. Outline the FIVE ways in which you can help the management in the control of beverage in the bar (5 marks)
  - As a food and beverage controller in a newly established hotel in Nairobi, outline the THREE policies that needs to be carried out in the planning phase of control systems. (6 marks)
- b) The management of safari park hotel has been seeking your advice on the best methods to use in the purchasing of food and beverage. Outline 4 advantages of the following purchasing methods (4marks)
- Cash and carry
  - Purchase by contract

**QUESTION TWO (20 MARKS)**

- The management of a Sahara hotel in Nairobi have been complaining about their supplier advise them on the information that they need to seek in order to choose a good supplier of their products (10 marks)
- As a receiving clerk of a particular hotel advise the storekeeper why it is necessary to have the following records in the store. (10 marks)
  - Stock card
  - Bin card
  - Store issues
  - Transfer notes
  - Perpetual inventory records

### **QUESTION THREE (20 MARKS)**

Assume the following purchases were made in Panari hotel in Nairobi

Date of purchase	Units purchased	Price/unit	Issues
1 <sup>st</sup> SEP	1700	400	1000
2 <sup>nd</sup> SEP	1900	300	1600
3 <sup>rd</sup> SEP	3400	500	2900

Units used on 4<sup>th</sup> SEPTEMBER were 1000.

- Determine the value/cost of units used by using FIFO. (10 marks)
- State five disadvantages of using LIFO as a method of stock valuation (10 marks)

### **QUESTION FOUR (20 MARKS)**

- You have been employed as a new receiving clerk of a given hotel in Nairobi, and you have realized that there has been no proper documentation during the receiving process of most items. Advise the management why the following procedures are necessary during the receiving of items in the store. (8 marks)
  - Weighing
  - Quantity inspection
  - Quality inspection
  - Stamping
- Meat items are always the most expensive items in the stores hence there is need for proper meat tagging. By use of a diagram illustrate a sample of a meat tag (12marks)

### **QUESTION FIVE (20 MARKS)**

The following information was extracted from the books of sandstorm hotel in Nairobi regarding its stocks.

Reorder quantity	9,000
Reorder period	7 weeks
Maximum consumption	2000 units/week
Normal consumption	1000 units/week
Minimum consumption	700 units/week
Maximum reorder period	10 weeks
Minimum reorder period	weeks

#### **Required**

- Determine the following stock levels for sandstorm hotel:
  - Re-order level ( 5 marks)
  - Maximum stock level (5marks)
  - Minimum stock level (4marks)
- Explain the the three activities that are always carried out during post operational phase (6 marks)