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KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY UNIVERSITY EXAMINATION, 2022/2023 ACADEMIC YEAR FIRST YEAR, THIRD SEMESTER EXAMINATION FOR THE DIPLOMA IN HOSPITALITY MANAGEMENT DHM 1627: CATERING AND ACCOMMODATION PREMISE

Date: 15TH DECEMBER 2022 Time: 11:30a.m- 1:30p.m

INSTRUCTIONS TO CANDIDATES ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS QUESTION ONE (30 MARKS)

a) With an aide of a diagram describe any kitchen layout.

(6 Marks)

- b) You have been offered a new job as the catering and accommodation manager;
 - i. Describe the core causes of accidents and incidents in a catering premise. (5 Marks)
 - ii. Match the following five extinguishers to their correct colour to make it understood to hospitality brigade working under you:

i. Water - Blueii. Foam - Blackiii. Dry powder- Rediv. Carbon dioxide- Cream

iv. Carbon dioxide- Cream (4 Marks)

- iii. Illustrate ways of controlling keys in a hotel to the housekeeping personnel. (5 Marks)
- iv. Describe qualities of a good kitchen sink.

(5 Marks)

(5 Marks)

v. Highlight details contained in tenancy agreements to the front office attendants.

QUESTION TWO (20 MARKS)

- a) Discuss factors to consider when outsourcing plumbing services for an institution.(10 Marks)
- b) As hospitality manager, describe factors you would consider when buying an alarm system for catering and accommodation premises. (10 Marks)

QUESTION THREE (20 MARKS)

a) Explain factors to consider when selecting the flooring for newly refurbished hotel.

(10 Marks)

b) Discuss factors to consider when selecting catering and accommodation equipment for a traffic kitchen (10 Marks)

QUESTION FOUR (20 MARKS)

a) Explain factors to consider when selecting the location of a catering establishment.

(10 Marks)

b) Discuss hazardous elements in relation to environment in well set hospitality facility.

(10 Marks)

QUESTION FIVE (20 MARKS)

a) Describe ways of disposing solid waste in a catering establishment. (8 Marks)

b) As a good practicing Executive chef, illustrate points to observe when using kitchen equipment in catering establishments. (12 Marks)