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KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2024/2025 ACADEMIC YEAR
FIRST YEAR, SECOND SEMESTER EXAMINATION
FOR THE DIPLOMA IN COMMUNITY DEVELOPMENT AND SOCIAL WORK
DDS 205: CIVIL SOCIETY ORGANIZATIONS

Date: 13TH DECEMBER 2024
Time: 2:30PM-4:30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a). Define the phrase Civil Society Organization. (2 Marks)
- b). Describe the characteristics of civil society organizations. (5 Marks)
- c). Outline the different types of organizational structure. (5 Marks)
- d). Describe the causes of resistance to change. (5 Marks)
- e). Examine the three principles of **Classical theory**. (6 Marks)
- f). Discuss the various ways of enhancing leadership in civil society organization. (5 Marks)
- g). Determine any two roles of civil society organization. (2 Marks)

QUESTION TWO (20 MARKS)

- a) Determine the hygiene theory. (2 Marks)
- b) Discuss the any three theories of motivation in civil society organizational. (6 Marks)
- c) Describe the process of formulation of Organizational goals. (6 Marks)
- d) Explain the various trends in civil society organizztions. (6 Marks)

QUESTION THREE (20 MARKS)

- a). Define the term change in civil society organizations. (3 Marks)
- b). Determine the causes of change in civil society organizations. (6 Marks)
- c). Describe the techniques of managing change in civil society organizations. (5 Marks)
- d). Explain the various factors influencing organizational culture in civil society. (6 Marks)

QUESTION FOUR (20 MARKS)

- a). Define the meaning of motivation. (2 Marks)
- b). Describe the importance of motivation in civil society organizations. (8 Marks)
- c). Assess any Four motivational packages. (6 Marks)
- d). Discuss the importance of organizing activities in the society. (4 Marks)

QUESTION FIVE (20 MARKS)

- a) Distinguish between desirable and undesirable conflicts. (6 Marks)
- b) Describe the different types of capacity building in civil society organization. (6 Marks)
- c) Analyze the nature of power in civil society organizations. (8 Marks)